Usability Testing Report:
Research Guides

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Purpose:

As a part of the library’s mission to make assessment an integral part of the library’s environment, the Research & Instructional Services department in Baker/Berry Library chose the Research Guides to assess their effectiveness. The Research Guides Task Force was formed and charged with proposing how to do the actual assessment. In addition to usage statistics, web analytics and other quantitative methods, the taskforce also wanted qualitative data through one-on-one user testing. The Taskforce asked the User Assessment Group (UAG) to user test a select number of guides for their ease of use and effectiveness in helping students find resources.

Methodology

We user tested six undergraduates from the classes of 2012 and 2013, using the lists of volunteers from various Library Open Houses. These students have majors in Biology, Mathematics (2), Economics (2) and Chemistry. Five Research Guides with different formats and designs were selected for the user test:

- Mathematics Guide
- Economics Guide
- Spanish and Portuguese Literature and Language Guide
- History Guide
- RefWorks

To choose which guides to use for testing, the group looked for a variety of different subjects and structures. They chose some guides that were simple in structure and design and others that were more complex. They wanted to see if the different structures and designs would affect usability. The group also wanted a variety of disciplines even if the request
for testing came from RIS. They also wanted to add a tool guide, RefWorks, for contrast.

**Introduction**

We explained to each student being tested that the Library had developed Research Guides in the major subjects on its website, and we were asking for feedback from students to assist us in further designing them to better meet user needs. We created nine questions to address issues suggested by the Research Guides Task Force. See Appendix 1 for actual questions.

**Results**

1. When starting research, 3 students went to the Library catalog first, 2 went to Google Scholar and another went to Summon.
2. All but one student has used Research Guides before.
3. 3 students found out about Research Guides in Library classes/sessions, 1 during a library staff training session and the last on the Library’s website.
4. Other Research Guides used in the past include Economics, Medicine & Health, Geography and Chemistry.
5. Only 1 student in the group indicated that they used the Research Guides regularly. That person used them to write papers.
6. 3 of the students got to the guides through the Library’s website while another used a class Blackboard link.
7. Summon and a specific database helped in finding information on the Mathematics guide.
   The student used *Econlit* from the Economics Research Guide but felt there were too many other options on the database list. The student would have liked to see a Summon box in the research guide. Spanish and Portuguese confused the students and had broken links. They felt that contacting the librarian would be their best option. History may have too many tabs (perhaps tabs for primary resources only?). The students would like to see search boxes for the Library catalog and Summon.
RefWorks was almost impossible to find. Students sometimes used other citation web sites or software.

8. Guides with Summon boxes are more useful. You could feature these guides in bathroom flyers. Meeting with a librarian is more efficient than using the guides.

9. Resources students like that could be featured in the guides include Google, Summon, Google Scholar, subject specific databases, options to search multiple databases, Wikipedia and the Library catalog.

10. Students seem to have a hard time finding relevant help through the guides. The only times students seem to easily find things was when there was a Summon search on the front page of a guide.

11. Some of the guides are incomplete, have broken links or redirections that force the user to retype their search. They also have old Search360 boxes that redirected you to Summon.

12. The responders tried to get to RefWorks from the Library’s main page, but couldn’t figure out where it was.

Observations and Recommendations

1. Add RefWorks to the A to Z index list on the Library’s main page. RefWorks is not actually mentioned until you go down several pages into “Manage Your References.”

2. No one seemed to notice or use the tabs on various Research Guides.

3. Students seemed comfortable with the Research Guides once they were outside of them through Summon or a Google search. They know Summon or the various Google searches. The fact that each guide is different makes it hard for students to become comfortable within them.

4. Develop more of a connection between students and librarians through the Research Guides.

5. Make the “Research & Course guides A to Z list” on the Research Guides home page the default page rather than the “Subject A to Z list.” You could also make the “Welcome to Research Guides” the default page. Students did not seem to know what to click on.

6. We did not ask any questions about the design of the various Research Guides. That aspect of testing did not happen. See the Research Guides Task Force report for more information.
7. Of the questions asked for each task, were the answers findable? Students had too much difficulty finding a way to search for the answers.

8. The task testing should have been in 2 parts. Elements within each guide and trying to find categories students will use for better navigation and clarity.

9. Make the tasks more specific in terms of what to look for. As an example, “find information on fractal theory.” Have the task look for a lengthy definition of fractal theory. That could give a clue to the student to look for an encyclopedia or dictionary for a possible answer.

10. Consider adding both a Summon box and the Library catalog to each Research Guide. We promote the Library’s catalog and Summon and we should promote those tools on the Research Guides.

11. Continue to tell students about Research Guides in First-Year seminars.

12. Be sure Research Guides are prominent on the top Library website page.

13. Highlight the most important databases in each subject. Perhaps you can link to the “Databases” browser for each subject.

14. Keep the Research Guides simple. Too much information can overwhelm students.

15. Tabs may be helpful, but they aren’t easily noticeable to students. Perhaps they are would be more effective if used less.

16. Pointing to a real subject librarian is helpful, so maximize the use of photos and contact information.

17. Subject specialists might consider asking some of their majors how they use Research Guides in their area of study.

18. If students are new to a particular subject, emphasize Summon. If they are in a particular course which has its own Course Guide emphasize various resources found within the Libraries.
Appendix 1 - Questions and Tasks for Testing

1. When you need specific subject material for a class assignment, where do you begin your search?
2. Are you familiar with the Research Guides that are available on the library’s website?
   a. If no – skip to question 7
   b. If yes – ask questions 3 through 6:

3. How did you find out about Research Guides?
4. Which guides have you used in the past?
5. How often do you use Research Guides?
6. How do you get to the Research Guides?

7. Now we'll show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

[Testers, remember to vary the order in which the guides are presented.]

Mathematics Guide
Task: You need to find information on fractal theory. How would use this guide for your research?

Economics Guide
Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

Spanish and Portuguese Literature & Language Guide
Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research? USE A SPECIFIC NAME

History Guide
Task: You need to write a paper on the history of health care policy. How would use this guide for your research?
RefWorks

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

8. Do you have any final comments or questions about the Research Guides?

9. What research tool do you use most often (any internet tool)?

[go to that site] What do you like about this resource? What are its most useful elements?
Appendix 2 – Complete responses for each tested person

Responses for Student 1

1. When you need specific subject material for a class assignment, where do you begin your search?

Google first, then the library catalog and Summon a couple of times

2. Are you familiar with the Research Guides that are available on the library’s website?

If yes – ask questions 3 through 5:

Yes

3. How did you find out about Research Guides?

Library session for Geography 7

4. Which guides have you used in the past?

5. How often do you use Research Guides?

She hasn’t used them since that Geography 7 course over a year ago.

6. How do you get to the Research Guides?

7. Now we will show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

Mathematics Guide

Task: You need to find information on fractal theory. How would use this guide for your research?

She immediately went to the Summon box. She looked at the first result of her search but wanted to know how to more on a page. She used the "Get It" button and downloaded the PDF. She went back to the Summon tab and looked at more results and then limited the search to books and newspapers. She was looking for a summary of fractal theory.
**Economics Guide**

Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

She tried a search in the Research Guide search box and found nothing. She went to Econlit and searched. She couldn't find anything. She said she would go to Google to find articles. She asked if there was a Summon for Economics. She thought Google was a more viable option.

**Spanish and Portuguese Literature & Language Guide**

Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research?

She performed a search in a Search360 box. She was redirected to Summon. The guide did not seem to be finished.

**History Guide**

Task: You need to write a paper on the history of health care policy. How would use this guide for your research?

She went to the tab on Primary Documents. She found another Summon box and used it to search health care policy. She commented that it was similar to Google.

**RefWorks**

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

She could not find RefWorks from the Library's home page (Note: RefWorks is not listed in the A to Z list)

8. Do you have any final comments or questions about the Research Guides?

Those guides with Summon boxes on the first page were more useful.

9. What research tool do you use most often (any internet tool)?

She starts with Google then may go to Summon. She said Summon is simple with not a lot of tabs. The guides are not very efficient but they are alright.
Responses for Student 2

1. When you need specific subject material for a class assignment, where do you begin your search?

She would go to the library catalog or Google Scholar. If she is desperate, she will try Summon.

2. Are you familiar with the Research Guides that are available on the library’s website?

   If yes – ask questions 3 through 5:

   Yes, but was not successful finding anything.

3. How did you find out about Research Guides?

She needed to write a research paper but she couldn’t find anything.

4. Which guides have you used in the past?

She used the Economics guide. She used the links for data in the guide.

5. How often do you use Research Guides?

She used data sets several times.

6. How do you get to the Research Guides?

She used a class link that led her to the guide.

7. Now we will show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

Mathematics Guide

Task: You need to find information on fractal theory. How would use this guide for your research?

Knowing very little, she used Summon. She opened the very first item. It was a letter to the editor. Then she scrolled down looking for a more substantial resource.
Economics Guide

Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

She read the list to find a relevant database such as UNDATA or OECD. She tried UNDATA, Middle East Wire, World Bank Data and EIO. She couldn’t find a database that gave her the information she wanted.

Spanish and Portuguese Literature & Language Guide

Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research?

There was nothing there to search. She eventually tried Academic Search Premier. There were Spanish & Portuguese language encyclopedias, but she doesn’t read either language. The International Bibliography of Book Reviews link did not work.

History Guide

Task: You need to write a paper on the history of health care policy. How would use this guide for your research?

She didn’t see anything on the History guide. She thought about using JSTOR and then used Summon.

RefWorks

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

She normally uses Bibme.org to cite correctly. She found RefWorks after extensive searching. She signed up for an account and found the “Add a Reference” page. She changed it to “Personal Interview” and then to “Computer program.”

8. Do you have any final comments or questions about the Research Guides?

9. What research tool do you use most often (any internet tool)?

She frequently uses Google Scholar. It also depends on the question asked. Get distractions?
Responses for Student 3

1. When you need specific subject material for a class assignment, where do you begin your search?

The Summon search box.

2. Are you familiar with the Research Guides that are available on the library’s website?

   If yes - ask questions 3 through 5:

Yes.

3. How did you find out about Research Guides?

The Professor/librarian at an English 5 class.

4. Which guides have you used in the past?

She used the Medicine & Health guide.

5. How often do you use Research Guides?

When she needs to write a research paper.

6. How do you get to the Research Guides?

She went through the library website. From the top page go to Research Guides link.

7. Now we will show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

Mathematics Guide

Task: You need to find information on fractal theory. How would use this guide for your research?

Went to the database "MathSciNet". Searched by title "fractal theory" and found 11 matches. Said she would normally go to Summon first, which she then did and searched "fractal theory" again with more than 23,000 results. Likes Summon better. Can find more general/basic information in Summon. She asked why there was a Summon search box in the Mathematics Research Guide, and not in the Economics one.
**Economics Guide**

Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

Looked at long list up and down. Went to the article databases and opened the first one (EconLit). Searched "US foreign aid" and "Middle East". Found one article. Said she had never used the Economics guide, but what she would normally do is search Summon rather than individual databases, go to relevant articles and find other relevant articles in their bibliographies.

**Spanish and Portuguese Literature & Language Guide**

Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research?

Went to Portuguese literature, and couldn't find anything except a reference to Search 360, which she wondered why it was there, since Search 360 doesn't exist anymore. Then went to Portuguese collections, and found nothing except "coming soon". Since she couldn't find anything in the guide, she said she would either contact the Librarian personally, or search Summon on the main library page.

**History Guide**

Task: You need to write a paper on the history of health care policy. How would use this guide for your research?

Said she would go to Health and Medicine guide rather than History, but since she was in History searched "history of health care" in Summon, with 193,000 results. Clicked to see the first article. Got to Proquest and searched "History of health care" with 9,310 results. Refined search to "Healthcare history" and found an article. Was looking for additional history topics and found the list of geographic headings, which she thought would be helpful. Didn't notice tabs at first, but when they were pointed out, she said she thought they would be helpful if explored.

**RefWorks**

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

Has used RefWorks before, which has a make-citation bar within it. Couldn't figure out how to get into RefWorks from there, so googled "RefWorks". Hasn't used the tool very often, and when she did, she usually double checked by going to another website "Citationmachine.net".
8. Do you have any final comments or questions about the Research Guides?

Haven't used the guides too much; usually search Summon and save articles to RefWorks. Thinks Research Guides are great

9. What research tool do you use most often (any internet tool)?

Journals. Proquest is where most of my results are (although she doesn't go there to search). Use PsychInfo a lot because a Psychology major. As a first-year student used Academic Search Premier a lot. Would like to be able to search multiple databases at once. Appreciates the personal connection to librarians when help is needed.
Responses for Student 4

3. When you need specific subject material for a class assignment, where do you begin your search?

Answer: Google and Google Scholar

2. Are you familiar with the Research Guides that are available on the library’s website?

If no - skip to question 7
If yes - ask questions 3 through 6:

Answer: Yes

3. How did you find out about Research Guides?

Answer: Lucinda did a presentation in one of his classes which showed a Research Guide.

4. Which guides have you used in the past?

Answer: Geography

5. How often do you use Research Guides?

Answer: Not very much.

6. How do you get to the Research Guides?

Answer: Clicked on the link for Research Guides from the Library home page.

7. Now we'll show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

[Mathematics Guide]

Task: You need to find information on fractal theory. How would use this guide for your research?

Results: Subject typed “Fractal Theory” into the Summon Search box.

Subject mentioned that he might refine the search by limiting to Media Type.

He then said he would scan the page of search results for relevant material and abstracts, and found a few results near the top that he was satisfied with.
He also mentioned that he would consider going back to the guide to try a Catalog search.

**Economics Guide**

Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

Results: Subject first tried to type the search terms into the search box (“This Guide”) near the top of the Guide on the right. Not satisfied with the results of this search.

He then tried a search of the text of the page (CTRL+F) for “foreign aid” and was not satisfied with the results.

Finally he went to the Library Catalog and did a search with the keywords “Foreign Aid Middle East” and found some results he would consider.

**Spanish and Portuguese Literature & Language Guide**

Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research?

Results: He first clicked on the “Teaching and Learning: Portuguese Language” link and found that the page is not ready (page says “Coming Soon.”)

Next he clicked on the “Literature and Language: Portuguese Language” link, and from that page he clicked on the “Articles” tab.

He then tried to search for “20th century Brazilian novel” in the Search360 box, and the next page displayed a blank Summon search box with no results.

We advised the subject to try his search terms again in the Summon box since the resource he searched before (Search360) does not exist any longer.

He did the search again in Summon, but was not happy with the results, and mentioned that at this point he would try getting help at the Reference desk.

**History Guide**

Task: You need to write a paper on the history of health care policy. How would use this guide for your research?

Results: Subject first scanned the Tabs, and then went to Summon and searched for “health care policy” and was satisfied with the results.

He mentioned that he thought that the tabs were the limitations of the content type.
RefWorks

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

Results:

How might you find RefWorks? - from the Library home page he scanned for a few seconds, and then clicked on “Manage References” under the Help Yourself section.

How would you learn how to cite...? - from the RefWorks Research Guide he went to the Bibliography tab and he was satisfied that he could answer the question with the content he found there.

We asked the subject where would he find a link to RefWorks using this guide, and he went to the “Finding RefWorks at Dartmouth” tab.

8. Do you have any final comments or questions about the Research Guides?

Answer: Subject said he felt he might not be the best user for this testing since he doesn’t do a lot of research, but hoped that his answers helped us.

9. What research tool do you use most often (any internet tool)?

[go to that site] What do you like about this resource? What are its most useful elements?

Answer: Google (and sometimes Wikipedia.)

He likes it because it searches such broad subject areas, and it’s easy to read and scan the results quickly.

He also likes all of the other products that Google offers like Google Scholar and Google Patents.
**Responses for Student 5**

1. When you need specific subject material for a class assignment, where do you begin your search?

   Usually the library catalog (pointing to the search box in the library’s banner).

2. Are you familiar with the Research Guides that are available on the library’s website?

   If yes – ask questions 3 through 6:

   No. I've heard that they are a good source, but I haven't had to do much research so I have never used one myself.

3. How did you find out about Research Guides?

   NA

4. Which guides have you used in the past?

   NA

5. How often do you use Research Guides?

   NA

6. How do you get to the Research Guides?

   NA

7. Now we're will show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

**Mathematics Guide**

**Task: You need to find information on fractal theory. How would use this guide for your research?**

She went to the Summon box and typed in ‘fractal theory.’ “The first one looks good and it’s full-text so I’ll just skim it... I wouldn’t pick this one because it’s too short.” She stayed in Summon, when back to the search results page and resorted to put the newest items first.
Economics Guide

Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

She scrolled up and down the guide very quickly several times. “There’s so much – I don’t know which one to use.”

She used the search this guide box for “middle east” and then “foreign aid” and got zero results.

She again scrolled down the main page very quickly and stopped on “Mideast Wire.” “This says Mideast, but I don’t think it’s what I want.” “I don’t want to waste time, I would just contact him” (pointing to librarian photo).

Spanish and Portuguese Literature & Language Guide

Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research?

She clicked on the Portuguese Literature link. She read the text on the next page. “I don’t know what tab means” (said as she clicked on the “Articles” tab). She typed “Brazilian novel” in the search360 box and was redirected to a blank summon search box. She immediately clicked on the back button to return to the search360 box in the guide. She read the examples listed next to the search box, then typed in “Brazilian literature.” Again she was redirected to a blank summon search box, and again she immediately clicked on the browser’s back button to return to the guide. “I think I’d ask the department for a specific title and then search the library catalog.”

History Guide

Task: You need to write a paper on the history of health care policy. How would use this guide for your research?

She scrolled once down the page and back up at a moderate speed. “I don’t see anything. I think I’d just email Fran for an appointment.”
RefWorks

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

She when to the library main page and looked around. She clicked on the Research Support heading and then on the Manage your References link. She scrolled down the page and found the RefWorks link. On the RW site – “oh I need to be a member.” She tried logging in with her Dartmouth email password.

8. Do you have any final comments or questions about the Research Guides?

You should put these in the flyers that are hanging in the bathroom stalls. Each one is so different. They have a lot of information. I would love to use them, but wouldn’t be able to do it on my own.

9. What research tool do you use most often (any internet tool)?

I like the library catalog. I remember a professor once showed us something (EBSCO, I think). I liked it because it was simple to use, but it was frustrating sometimes when I couldn’t get to full-text.
Responses for Student 6

1. When you need specific subject material for a class assignment, where do you begin your search?

Library catalog. I start with books; that’s how I was taught. Then I look for articles, usually with Google Scholar.

2. Are you familiar with the Research Guides that are available on the library’s website?

If yes – ask questions 3 through 6:

Yes. Not fully; I’ve used parts of them.

3. How did you find out about Research Guides?

I work at Kresge - had a training session there.

4. Which guides have you used in the past?

He spontaneously went to the Research Guides page. I’ve used Chemistry; I think that’s the only one. For other classes I haven’t needed to – just use the catalog and summon.

5. How often do you use Research Guides?

Once in 3 years. I met With Jane, she showed the guide. But meeting with the librarian was more helpful

6. How do you get to the Research Guides?

From the main library page.

7. Now we’re will show you 5 different Research Guides, and have you use each one to answer a question. Please think aloud as you complete each task. Remember that we are testing the guide; we are NOT testing you.

Mathematics Guide

Task: You need to find information on fractal theory. How would use this guide for your research?

I see links to Summon and the Catalog. I’ll try Summon. He typed ‘fractal theory’ in the search box.
**Economics Guide**

Task: You need to find information on US foreign aid to the Middle East. How would use this guide for your research?

I haven’t done econ research yet. I think I want data, maybe data per year.

He scrolled down the guide’s main page. “I see data sets… I’m not sure how Article Databases are different from Research Databases… I’ll focus on Data Sets.”

“I’m not sure which one to use. International Financial Statistics sounds good.” He clicked on that one, then chose Country Tables, then gave up. He said he would ask John for help.

He noted that articles might be easier (more familiar). He went back to the RG and looked at the Article Databases section. “I would try EconLit. I might be able to find an article that would lead to a dataset.”

**Spanish and Portuguese Literature & Language Guide**

Task: You are writing a paper and need to find an example of a 20th century Brazilian novel. How would use this guide for your research?

He first clicked on the Portuguese Collections link but the page said “coming very soon.”

Next he clicked on the Latin America Research Guide. “I’m not sure what to do. I’m going to check the Catalog.” He went to the library main page, using the link at the top of the Research Guide. From there he clicked on the Library Catalog link under FindIt.

**History Guide**

Task: You need to write a paper on the history of health care policy. How would use this guide for your research?

He scrolled slowly down the History RG main page. He wondered if there was a public policy Research Guide and returned to the main RG page to check. Back on the History guide – “I’m not familiar with any of these search engines, so I’ll try the catalog or WorldCat.”

He clicked on WorldCat under History Quick Links. In WorldCat he performed keyword searches and used the article and book tabs.

Back on the RG main page. He clicked on the Catalog link and performed a keyword search and found a book at Dana. “Before I walk all the way over there, I think I’ll see if I can find an article. I’ll use JSTOR, I’ve used it before.”

He clicked on JSTOR under ejournals and searched for ‘history health policy united states.’ “This article from Milbank Quarterly looks like my topic. And I can look at the cited works for more articles.”
RefWorks

RefWorks is a tool to help you manage your reference when writing a paper.

How might you find RefWorks on the Library website? How would you learn how to cite a personal interview and a CD-ROM for your research paper?

I've heard of RefWorks, but have not used it. I manually write out my bibliography when I write a paper. It’s a pain.

He started on the library main page and clicked on Research Support, then on Reference & Research Services. He used <ctrl>F to search the search the page for RefWorks, then went back to the Research Support page and used <ctrl>F to search again. Then he clicked on A to Z Index of Library Site (from left navigation bar) and searched for RefWorks again. He then went to Google and searched for “Dartmouth RefWorks” and found the Manage your References page. “It’s not clear to me that there are any instructions on how to cite on this page. I would go to Google and look it up”

8. Do you have any final comments or questions about the Research Guides?

Personally I think meeting a librarian in person is more successful for me.

9. What research tool do you use most often (any internet tool)?

I usually start with the catalog. RG’s could be helpful leading me to a database I didn’t know about.

I also use Google Scholar a lot, because it’s comfortable. Search engines like Web of Science where I see 3 lines of search boxes make me feel overwhelmed.

I have a comment that doesn’t relate to Research Guides. I think the Library Catalog should be the first option in the search box on the library site (rather than Summon).