

Estate Resolution Services

Group Life

The MetLife logo is displayed in white text on a blue background.

Dartmouth College is proud to offer MetLife Estate Resolution Services^{SM1}

We are pleased to announce that along with your Group MetLife Life Insurance, you will receive the benefit of MetLife Estate Resolution ServicesSM (ERS) at no additional cost when you use a participating plan attorney.

This valuable service gives your beneficiaries the personal support of a Hyatt Legal Plans' attorney in-person or via telephone.

By participating in MetLife Estate Resolution ServicesSM, the participating plan attorney's fees are covered for the administrator or executor of your estate for the following probate services*:

- Face-to-Face and telephone consultations to discuss matters related to probating the insured's estate;
- Preparation of documents and representation at court proceedings needed to transfer the probate assets from the insured's estate to heirs;
- The completion of forms and correspondence necessary to transfer non-probate assets such as proceeds from insurance policies, joint bank accounts, stock accounts or a house and;
- Associated tax filings.

How Do My Beneficiaries or Estate Representatives Access MetLife Estate Resolution ServicesSM?

When your Group MetLife Life Insurance becomes effective, you will automatically become eligible. Beneficiaries receive an explanation of this service with their claim form. All they need to do to access the service is:

- Report the death of the covered participant to MetLife.
- Call a toll-free number and provide a Hyatt Legal Plans' Client Service Representative the insured's company name, customer number (if available) and the last 4 digits of the insured's Social Security number.
- The Client Service Representative will help the beneficiary and/or executor locate a Hyatt plan attorney who will handle all the paperwork. No co-payment is required.

***Definitions:** The **beneficiary** is the person(s) selected by the insured to receive the insurance benefit. If the insured has a Will, the **executor** of the Will receives the benefits of the Estate Resolution Service. If the insured does not have a Will, the administrator appointed by the court to probate the estate receives the benefits of the Estate Resolution Service.

¹ MetLife Estate Resolution Services are offered by Hyatt Legal Plans, Inc., Cleveland, Ohio. In certain states, legal services benefits are provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company and Affiliates, Warwick, Rhode Island. Certain services are not covered by Estate Resolution Services, including matters in which there is a conflict of interest between the executor and any beneficiary or heir and the estate; any disputes with the group policyholder, MetLife and/or any of its affiliates; any disputes involving statutory benefits; will contests or litigation outside probate court; appeals; court costs, filing fees, recording fees, transcripts, witness fees, expenses to a third party, judgments or fines; and frivolous or unethical matters.

Metropolitan Life Insurance Company, New York, NY
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