How To Complete Risk-Based Authentication - Enhanced Security Enrollment

If you have not previously enrolled for Risk-Based Authentication you will need to enroll before you can use The Work Number service. Complete the following steps to enroll:

1. Enter your Username.
2. Click 'Continue.'
3. Enter your PIN/Password.
4. Click 'Login.'
5. Click 'Enroll Now.'
6. Select whether you want us to remember your computer.
7. Click 'Continue.'
8. Use the arrows to select a Personal Security Image.
9. Click 'Continue.'
10. Select and answer your 6 personal questions.
11. Click 'Continue.'
12. Verify or update your phone numbers and click 'Continue.'
13. Review your security questions and click 'Complete.'

You have successfully enrolled in Risk-Based Authentication. Click Continue to go to the Main Menu of your account.