Patient Support Corps Undergraduate Volunteer Information & Application

Program Description:
This opportunity offers a unique chance for students seriously considering a career in medicine to become directly involved in patient care. This program allows for students to experience clinical encounters from the patient perspective—a critical viewpoint for future clinicians who want to provide patient centered care.

The program begins with a training session to learn a unique method of helping patients make a list of questions and concerns in preparation for meeting with a medical specialist. Volunteers will be assigned to patients requesting this assistance. They will have the opportunity to accompany patients to their appointment to take summary notes and make an audio recording to share with the patient. Attending the appointment will allow you to experience the patient-clinician interaction and appreciate how the support you provided the patient impacts the quality of the visit

Students willing to commit to the program for the academic year preferred. Open to students in their sophomore, junior, and senior years.

Applicant Requirements:
Any interested undergraduate must meet all of the following qualifications prior to submitting a completed application:
• Currently a sophomore, junior, or senior in good academic standing
• Interested in pursuing a career relating to healthcare
• Able to commit at least four hours on active weeks to the program
• Currently is a DHMC volunteer or plans to begin process upon submission of this application.
  o DHMC Volunteering Details:
    http://careers.dartmouth-hitchcock.org/volunteer/volunteer_requirements.html
• Be able to attend two 4-hour training sessions during the fall term (date to be determined)

Application Process:
1. Submit completed application packet to psc.csdm@gmail.com.
2. Eligible applicants will be invited for an interview.
3. Accepted applicants will be required to attend two training sessions.

Application Materials:
• Completed Patient Support Corps Application (below)
• Completed Volunteer Checklist Signature (below)
• *Copy of Academic Transcript (Unofficial PDF)*

Thank you for your interest in applying to be an undergraduate volunteer for the Patient Support Corps. We will be in contact regarding follow-up interviews and decisions. Please direct any questions to r.tyler.dillehay@dartmouth.edu.

DEADLINE: Friday, October 24th 2014 @ 3:00pm via email to psc.csdm@gmail.com
Patient Support Corps Student Application

Applicant Information:

<table>
<thead>
<tr>
<th>Name (First, Last):</th>
<th>Year/Class:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dartmouth Email Address:</th>
<th>Major:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Response Section:
Please answer the following questions in approximately 150-250 words. Succinct responses are better than long-winded ones! It is okay to add additional pages if necessary.

1. How do your academic interests relate to this volunteer opportunity?

2. If selected to be a volunteer for the Patient Support Corps through the Center for Shared Decision Making, what will you contribute to our team?

3. What experiences have you had that you feel have prepared you to interact with patients directly?

Interview Availability:
Indicate which days and best times during that day that you are available for a 15-30 minute interview. Interviews are likely to be conducted in the early afternoons and will take place at Dartmouth, not DHMC.

<table>
<thead>
<tr>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
<th>Sunday</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Fall Term Availability/Class Schedule:
Please indicate the availability per week you could dedicate to Patient Support Corps IN AN AVERAGE WEEK. Preference will be given to students who have the most open availability, but some flexibility exists!

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*ATTACH UNOFFICIAL TRANSCRIPT (PDF)
Volunteer Requirements for Patient Support Corps

Please use this list of requirements to become a volunteer at DHMC.

**DHMC Volunteer Services Requirements:**  
1. Apply to become a volunteer on the DHMC website.  
2. Attend interview to volunteer for Patient Support Corps.  
3. Provide Volunteer Services the information needed for the background check.  
4. Provide immunization verification documentation to Volunteer Services.  
5. Acquire photo ID at DHMC.  
   a. Located on fifth floor across from the main entrance elevator.  
   Hours: Mondays, Wednesdays, and Thursdays 1pm-2pm

If you have not completed this set of requirements, then please use this space to indicate at which step you are in the process.

Please type your name below to authorize that you have begun the volunteer requirement process and that all of the information provided in this application is correct and accurate.

Signature: ________________________________