DHMC Patient Support Corps

We are looking for interested pre-medical students in their Sophomore year to become trained as Patient Support Corps DHMC volunteers. **We are holding a training on April 1 & 2 from 4:00PM to 8:00PM at DHMC** which will be mandatory for all students accepted to the program.

**Who can apply?**
We are looking for Sophomore students who are available in the summer of 2014. **Deadline for application is: March 25 at noon. Interviews to be held at DHMC on March 26, 27 and 28.**

**Expectations and time commitment?**
We are a Volunteer Service of Dartmouth Hitchcock Medical Center. Students accepted into the program need to become official DHMC volunteers in order to serve the Patient Support Corps patients.

We prefer students to commit to a calendar year (April 2014 through May 2015). Students will be expected to serve one patient every two weeks. **Each patient served will require 8-12 hours of student time.** This includes time for scheduling telephone and in-person interactions; writing process notes and reflections; attending case review meetings with peers and supervisors; and administering brief service evaluation surveys to each patient.

**Please note:** The training on April 1 & 2 from 4:00PM to 8:00PM at DHMC is mandatory for all students accepted to the program. If you are interested in applying, but are not available for this training, we plan on another training in early summer so please watch for that announcement and apply at that time.
Note: REQUIRED ATTENDANCE FOR TRAINING SESSION APRIL 1 and 2 from 4:00-8:00PM

Patient Support Corps

• Participate in a unique opportunity for students to become involved in patient care.

• Learn the SCOPED method, developed by Jeff Belkora at UCSF, of helping patients make a list of questions and concerns in preparation for meeting with a medical specialist.

• Accompany patients to their appointment to take summary notes and make an audio recording to share with the patient.

• Observe how the support you provide impacts the quality of the visit.

• Experience clinical encounters from the patient perspective, a critical viewpoint for future clinicians who want to provide patient centered care.

• Become a DHMC volunteer

Participating Clinicians:

• Comprehensive Breast Program
• Prostate Cancer Program
• Orthopedic Program: Hip and Knee replacement
• Actively recruiting other departments

Participating Students:

• Geisel School of Medicine
• Pre-medical Dartmouth College Undergraduate volunteers

Training:

a. Sequentially develop SCOPED question listing skills through role-plays during interactive training workshop.

b. Summarize a previously recorded clinical encounter to practice skill of taking summary notes prior to providing the service.

c. Meet weekly for review and reflection of what went well, challenges, and goals for future encounters.

Contacts: Inger.Imset@Hitchcock.Org and Susan.Z.Berg@Hitchcock.Org
Patient Support Corps Volunteer Application

Name:

Email:

Please answer each of the following questions and Return the completed application and your resume to Susan.Z.Berg@hitchcock.org and Inger.Imset@Hitchcock.Org

(1) What interests you in this volunteer opportunity? (150 words or less)

(2) What strengths and skills would you contribute as a team member? (150 words or less)

(3) What do you hope to learn or what experience do you hope to gain through your participation in this program? (150 words or less)

**Note: REQUIRED ATTENDANCE ON APRIL 1 and 2 from 4:00-8:00PM**

Please do not apply at this time if you are unable to attend this required training.