



Shared Values of the Dartmouth College Library Staff, January 26, 2011

Dartmouth College Library Values

In our daily work, we adhere to the principles of fairness and equality, and we believe that each user of the Library is unique and important. We aspire to provide the best possible patron experience while maintaining a comfortable, welcoming and secure place for study, research, work, reflection and interaction. We anticipate and contribute to scholarly inquiry and embrace our role as collectors and custodians of the intellectual record. We do so with the following in mind:

Respect

- We respect our Library colleagues, the faculty, students, staff and other users of the Library.
- We respect the materials and collections in all formats that we manage and to which we provide access and preserve.
- We respect diversity of opinion and thought at Dartmouth.
- We respect individuality and the right to privacy.

Collaboration

- We foster cooperative and productive working relationships across the Library, the campus, and among our peers.
- We embrace teamwork as a way to solve problems and achieve our goals.
- We share information, ideas and new approaches to our work.
- We seek to recruit the best people to accomplish our work.

Service

- We commit ourselves to excellence in our work across the Library.
- We provide faithful stewardship for the resources we manage and allocate daily.
- We evolve to meet the changing needs of the College and our users.
- We demonstrate a strong work ethic, taking responsibility for our actions, keeping our word, and following through on our commitments.

Communication

- We value honest communication with our colleagues to facilitate work and meet goals.
- We maintain open, amicable communication across the organization.
- We strive to be clear and consistent about our priorities to our colleagues and to those we serve.
- We use various tools to facilitate communication both internally and externally.

Learning

- We support multiple ways for staff to broaden skills and increase knowledge and understanding of library workflows and operations.
- We fulfill a willingness and desire of our staff to learn new skills and gain new knowledge by providing professional development opportunities through the Library, the College and other venues.
- We share a commitment with the College to life-long education of Dartmouth alumni.
- We promote the Library as both a real and virtual extended classroom.

Access

- We maintain a commitment to open, free access to all resources for all members of the Dartmouth community.
- We strive to minimize the barriers to information and continually improve access for our users.
- We readily and openly provide information resources to our users, regardless of technology, format, or methods of delivery.
- We provide access to a national and international network of information for our community.