Your Dartmouth College

Health Service

@ Dick’s House

2015 - 2016

Your Place To Discover Wellness!

Photo By: Joe Mehling, ’69
“Dick’s House”

The Story Behind The Name

The Dartmouth College Health Service is known on campus as “Dick’s House,” an abbreviation for Dick Hall’s House. Dick Hall’s House, a historic brick building with many beautifully preserved architectural rooms and features, was donated to Dartmouth College in 1927 by Mr. and Mrs. Edward K. Hall in memory of their son, Richard (Dick) Drew Hall ‘27, who died of polio during his sophomore year with the dream that:

“This House will serve as an infirmary for Dartmouth students who are sick, as a place of recuperation for those who simply need rest and a bit of care, and for all who sojourn within its walls we hope that it will serve as a home.”

Dick’s House was presented to Dartmouth College during a dedication ceremony led by 1927 Class President Joshua Davis along side Dick’s classmates on June 6, 1926 when the cornerstone was laid. Under the cornerstone the class of 1927 placed a sealed copper box that contains several pieces of Dartmouth memorabilia, one of which is a ten foot long parchment scroll with 458 signatures of the class of 1927. The building was completed and open to visitors when the class of ‘27 graduated in June and Dick’s House started serving students in September.

Reference: The Story Of Dick’s House, Fiftieth Anniversary 1977, Theodor Swanson ‘27
### Dick’s House Main Line

**(603) 646-9400**

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**Appointments**

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**Resources & References**

- Alcohol & Other Drug Education: 646-9414
- Billing Information / Patient Accounts: 646-9439
- Dartmouth Student Group Health Plan: 646-9438
- Director’s Office: 646-9423
- **EMERGENCY (Safety & Security)**: 646-4000
- FAX: 646-9410
- Inpatient Department: 646-9440 / 646-9441
- Insurance Information: 646-9438
- Medical Records / Reception: 646-9400
- Nursing Advice (Inpatient Dept): 646-9440 / 646-9441
- Nutrition: 646-9442
- Pharmacy: 646-9456
- Pharmacy FAX: 646-9447
- **A Ride To Dick’s House For Sick or Injured Students**: 646-4000
- Sports Medicine / Athletic Trainers: 646-2472
- The Wellness Center: 646-9414
- Violence Prevention: 646-9414
- X-ray: 646-9401

The Health Service Is Wheelchair Accessible
And An Elevator In Dick’s House Services
Both 5 and 7 Rope Ferry Road Buildings
Dick’s House On-line Services

Health History and Consent Forms on the Web
Incoming students are required to submit Health History and Immunization forms in addition to consent forms. For instructions and a check list for completing both paper and on-line forms please visit: http://www.dartmouth.edu/~health/resources/incoming/.

Dartmouth Student Group Health Plan Insurance Waiver Process
All Dartmouth students classified as active in Banner who wish to waive the automatic enrollment into the Dartmouth Student Group Health Plan (DSGHP) must complete the insurance waiver process by July 1 to avoid late fees. For instructions go to http://www.dartmouth.edu/~health/depts/insurance/.

Appointments in Primary Care
Medical appointments may be scheduled on-line via the Health Service website www.dartmouth.edu/~health/; on-line through the Banner Health Service link at www.dartmouth.edu/bannerstudent; or by calling our Appointment Office at (603) 646 - 9401.

Secure Messaging
This is the Health Service’s electronic communication (email), used between the provider and student and is accessed through the Health Service link on Banner. Communication with the Health Service providers via this link is both secure (encrypted) and confidential, and is encouraged over the use of email. If you have questions, please call (603) 646 - 9400.

Dick’s House Annual
FREE Flu Shot Clinics
Flu Clinic dates, times and locations will be announced in September thru the VOX Daily e-mail notification system.
Be sure to schedule your appointment early as clinics fill up fast!

2014 Flu Clinic
Photo By: Eli Burakian, ’00
Travel Clinic

To Schedule: http://www.dartmouth.edu/bannerstudent/

Fall, Winter and Spring Terms

Monday - Friday
8:00 AM - 4:30 PM

Summer Term and Breaks

Monday - Friday
8:00 AM - 4:00 PM

http://www.dartmouth.edu/~health/services/specialty.html

Planning A Trip To An Exciting Location?

Fantastic!

Here Are Some VERY Important Things To Note!

1. As Soon As You Know where you’re going, Schedule A Travel Consult on Banner using the Health Services on-line link. Please don’t wait until the last minute to schedule yours. If you do call during the last two weeks of the term we may not be able to accommodate your travel health needs and/or offer adequate disease protection.

2. Depending on your travel destination you may need immunizations and anti-malaria medication. To Be Effective, You Should Have Your Shots Completed Early, preferably more than one month before your trip!

3. Be aware that not all health insurances cover Travel Clinic expenses at Dick’s House. For Specific Coverage Details Contact Your Health Plan Directly Prior To Receiving The Immunizations.

Remember:
Schedule Your Travel Consult Early So You Can
Focus On Enjoying The Trip Of A Lifetime!

Mexico  Rome  Australia  London  Spain
China  Argentina  France  Switzerland  Prague
Greece  Russia  Thailand
Primary Care Appointment Office
(603) 646 - 9401

Fall, Winter and Spring Terms
Monday - Friday
8:00 AM - 4:00 PM

Summer Term and Breaks
Monday - Friday
8:00 AM - 4:00 PM

http://www.dartmouth.edu/~health/services/make-appt.html

The Primary Care Appointment Office is conveniently located on the first floor of Dick’s House near the Reception area. Students are encouraged to call for an appointment. Walk-ins are welcome; we will do our best to work patients into the clinic schedule. For even greater convenience students may schedule most appointments via the Health Services Online link through Banner at http://www.dartmouth.edu/bannerstudent/ 24 hours a day 7 days a week. Next day appointments are made available at midnight.

We aspire to see everyone quickly and to stay on time. Students with urgent needs may be added into the existing schedule. Occasionally, some appointments take longer than anticipated. Please consider these factors when scheduling your appointment. We certainly appreciate your understanding and we look forward to working with you.

Radiology Department
(603) 646 - 9401

Fall, Winter and Spring Terms
Monday - Friday
10:00 AM - 2:00 PM

Summer Term and Breaks
Monday - Friday
10:00 AM - 2:00 PM

A referral from a Dick’s House Provider is required to access these services.

To ensure timely and accurate testing, Dick’s House maintains an on-site radiology service.

* A qualified Radiological Technologist (RT) credentialed by the American Registry of Radiologic Technologists will perform your examination.
* A radiologist accredited by the American College of Radiology interprets radiology studies performed at Dick’s House.
* A copy of the x-ray report can be obtained with a release of information signed by the patient.
* Orders for studies such as Magnetic Resonance Imaging (MRI), CT Scan, Ultrasound, Nuclear Imaging or Mammography will be referred off-site.
Primary Care Outpatient Clinic
(603) 646 - 9401

Fall, Winter and Spring Terms
Monday - Friday
8:00 AM - 4:30 PM
Urgent Care 4:30 PM - 6:00 PM

Summer Term and Breaks
Monday - Friday
8:00 AM - 4:00 PM

http://www.dartmouth.edu/~health/services/make-appt.html

The providers in our Primary Care outpatient clinic are dedicated to personal, confidential outpatient visits and high quality medical care for your illness and injuries. The clinic offers flexible scheduling, with many same day appointments available through web booking or by calling our Appointment Office. Lab and x-ray studies for most needs are available through our office. For concerns outside the scope of our practice, appropriate diagnostic studies and referrals to specialists are arranged.

We also offer preventive care services for students and Health Service eligible spouses and domestic partners. Dick’s House services include general physical examinations with screening procedures as recommended by national guidelines, including screening and treatment for sexually transmitted infections. We offer pregnancy testing and counseling and a full range of contraception counseling and treatments including IUD insertions. We also provide medically-oriented counseling regarding sexual expression and sexuality, food and nutrition (including eating disorders), and alcohol, drug and sleep issues. When appropriate, we refer students to specialists at the Dartmouth-Hitchcock Medical Center (DHMC).

Our medical staff includes physicians, physician assistants and nurse practitioners. Our staff are licensed and board certified, have Drug Enforcement Agency (DEA) prescription privileges, and maintain national and state continuing medical education and medical licensing requirements. We work closely with our medical assistants, appointment and reception staff, pharmacists, x-ray technologist, nurses and others to provide you with excellent care.

Referrals

The Health Service is State-licensed and affiliated with the Dartmouth Hitchcock Medical Center (DHMC). For services that are not available here our staff will assist with referrals to DHMC or other community providers. Students requiring immediate attention when the Health Service is closed are directed to the DHMC Emergency Department. Students are responsible for all fees billed by DHMC and community healthcare providers.

The Dartmouth Student Group Health Plan requires a referral from Dick’s House prior to making an appointment at a Hanover, NH area community provider in order to receive the maximum allowable benefits from the plan.
Counseling & Human Development
(603) 646 - 9442

Fall, Winter and Spring Terms
Monday - Friday
8:00 AM - 4:30 PM

Summer Term and Breaks
Monday - Friday
8:00 AM - 4:00 PM

http://www.dartmouth.edu/~chd/

Emergency Services Are Always Available --
Every Day Of The Year

Counseling & Human Development (CHD) is the department for psychological services at Dartmouth College. CHD is housed within Dartmouth College Health Service and is located on the second floor of Dick’s House, 5 - 7 Rope Ferry Road. We are dedicated to providing high quality mental health care. Clinicians are available to assist with a variety of concerns, including academic issues, relationship conflicts, problems with alcohol and other drug use, unwanted sexual contact, and depression or anxiety. We maintain a confidentiality policy in which privacy is respected. For more information, please visit our website.

Our services are available for all full-time, enrolled students. We offer a variety of psychological services to assist students in managing the many demands and developmental challenges of college. These services, provided by a diverse and multi-culturally competent professional staff, include short-term counseling, group counseling, medication evaluation and monitoring, and consultation. Additionally, we provide same-day services for crisis and emergency situations. There is no charge for counseling services at CHD. Some issues are more appropriately addressed in long-term counseling due to their complexity and history. Generally students for whom long-term counseling is appropriate are referred to a community therapist through our office.

In addition to clinical services, CHD provides a range of programs to promote mental health, emotional resilience and wellness throughout the campus community. CHD counselors can present/facilitate programs pertinent to college counseling and college life on topics such as anxiety, stress management, depression, and adjusting to college life.

College life can be exciting and challenging. It can also be stressful. Social and emotional concerns can interfere with academic performance and social interactions. We are committed to helping students get the most from their college experience. One way students can do this is to talk with a CHD counselor in a supportive atmosphere to help with self-understanding and the resolution of personal concerns.

For more information,
or to make an appointment,
please call (603) 646-9442
Nursing / Inpatient Department
(603) 646 - 9440

Fall, Winter and Spring Terms
Open 24 Hours

Summer Term and Breaks
Closed

http://www.dartmouth.edu/~health/depts/inpatient.html

The Inpatient Department (IPD) is a ten bed infirmary / hospital unit located on the second floor of Dick’s House. Our staff is dedicated to providing quality health care and education in a setting which offers the least interruption in a student’s academic program. The Inpatient Department is staffed with two registered nurses during each shift. Both a Health Service physician and counselor are available on-site, or on-call, twenty four hours a day seven days a week.

Our healthcare providers include: Physicians (MD), Physician Assistants (PA), Nurse Practitioners (NP) and Registered Nurses (RN).

What Types Of Services Does The Inpatient Department Provide?

Overnight care for medical, surgical and mental health concerns. Telephone advice and nursing assessments after hours.

Know Your HIV Status!

During Dartmouth Winter Carnival 2014, Dick’s House providers Dr. Ann Bracken and Dr. Mark Reed (shown) along with Lauri Galimore, RN and Holly Cathcart, PA (not shown) took the Polar Plunge in Occom Pond to raise awareness for “Know Your HIV Status.”

The U.S. Preventive Services Task Force (USPSTF) recommends that clinicians screen for HIV infection in adolescents and adults aged 15 to 65 years. Younger adolescents and older adults who are at increased risk should also be screened.

- 20% of people living with HIV in the US are UNDIAGNOSED
- There is an oral test, it takes 20 minutes to get the result
- This test is FREE to active Dartmouth students and we are encouraging all students to KNOW THEIR HIV STATUS!
Dick’s House Pharmacy
Phone: (603) 646 - 9456  Fax: (603) 646 - 9447

Fall, Winter and Spring Terms  Summer Term and Breaks
Monday - Friday  Monday - Friday
9:00 AM - 5:00 PM  9:00 AM - 4:00 PM

http://www.dartmouth.edu/~health/depts/pharmacy.html

The Pharmacy is located on the first floor of Dick’s House down the hall and just past the Appointment Office. The Pharmacy fills prescriptions for Health Service eligible students and their dependents, as well as employees and their dependents. Many prescription insurance cards are accepted here. Please have your prescription insurance card, that may be separate from your medical insurance card, with you when you present a prescription. A selection of over-the-counter medications and health aids are also available in the pharmacy. Prescriptions can be phoned or faxed into the Pharmacy from providers outside of Dick’s House. Prescriptions can be transferred from your hometown pharmacy very easily -- just ask us how.

In order to keep your record confidential we work on a secure private network. The Pharmacy staff welcomes questions about medications and routinely provides printed literature with prescriptions. The Pharmacy e-mail address is Dicks.House.Pharmacy@Dartmouth.EDU. Accepted forms of payment are: cash, check, credit card or student account. Charges made to student accounts do not state the name of the medication dispensed as that information is confidential and cannot be released without your written permission.

The Dick’s House Vending Pharmacy
Open 24 Hours Year Round

The Pharmacy stocks a vending machine with commonly used over the counter medications including generic equivalents at great prices. It is located in the main entry foyer and is accessible 24 hours a day 7 days a week.

Use Your Student Dash Card Or Cash

Photo By: Michelle Murray
Sports Medicine & Athletic Trainers

(603) 646 - 2472

Fall, Winter and Spring Terms

Monday - Thursday
9:00 AM - 6:30 PM

Fridays
9:00 AM - 6:00 PM

(Closed 12:00 PM - 1:00 PM Daily)

http://www.dartmouth.edu/~health/depts/sports-med/index.html

Weekend Hours

Depend On

Team Practices

And Competitions

The Dartmouth Sports Medicine Department provides healthcare to the intercollegiate athletes of Dartmouth College. The main facility is the Athletic Training Room, located in the Davis Varsity House, adjacent to Alumni Gym. It is staffed by certified athletic trainers who are assigned to specific athletic teams throughout the year.

Our athletic training staff works in conjunction with the College Health Service staff and the Orthopedic and Sports Medicine physicians at the Dartmouth Hitchcock Medical Center to provide our athletes with comprehensive athletic healthcare, ranging from emergency care to injury rehabilitation.

**Athletic Insurance Information** - Despite the best preventive efforts, athletic injuries will occur, many of which will require specialty medical services outside of the Sports Medicine Department. It is very important that athletes and parents understand the Dartmouth College policy regarding medical coverage for athletic injuries. Dartmouth College does not provide or carry additional medical coverage for intercollegiate athletes or any other special activities group. All medical expenses incurred (including deductibles, co-payments and any other charges not covered by your health plan for treatment of athletic related injuries) are the responsibility of the student athlete. This policy applies regardless of whether or not the injury was sustained in a formal practice or competition while representing Dartmouth College, either on-campus or while visiting another institution.
Our mission is to foster student academic and personal success by increasing discussion and exploring the underlying contexts of key health issues. Our objective is to prepare students to take meaningful actions that increase positive and reduce negative health-related behavior. We accomplish this through prevention efforts which include educational outreach, peer advising, awareness campaigns, workshops, and individual consultation. This comprehensive program provides resources and information on topics including alcohol and other drugs, nutrition, eating disorders, sex education, sexual abuse, stress management, and wellness.

**Alcohol & Other Drug Education Program (603) 646 - 9414:** This program supports students in making low-risk choices and decreasing harm related to alcohol consumption. In collaboration with the Division of Student Affairs Vice Provost, Undergraduate Judicial Affairs, and Counseling & Human Development, this program develops and implements innovative educational opportunities for all students. Special emphasis is provided to students found in violation of the student standards of conduct related to alcohol and other drug use.

**Sexual Assault Awareness Program (603) 646 - 9414:** The SAAP program offers educational programs for students, faculty and staff on issues related to sexual assault, relationship violence, communication, stalking and harassment. Offers crisis intervention and ongoing support for survivors and others whose lives are affected by sexual violence.

**Wellness Programs (603) 646-9419:** These programs support holistic wellness, an active process through which people become aware of and make choices towards a more successful existence. Thriving@Dartmouth is a FLIP/PE class that explores evidence-based, wellness improving practices that support the seven root dimensions of holistic wellbeing. Thriving Together is a program through which students become peer wellness supporters after a term-long training in Motivational Interviewing. Other wellness initiatives include the Kripalu Center for Yoga and Health retreats, “Refresh” sleep quality improvement course, and Dartmouth on Purpose, a student organization that aims to help every individual in our community thrive through promoting and supporting self-reflection, self-care, and mindful action.

**Dartmouth Bystander Initiative (603) 646-9414:** DBI is a community mobilization effort that focuses on leadership and bystander intervention to prevent harm on campus. DBI was designed to help members of the Dartmouth community take proactive steps to create a safe campus, recognize potentially harmful situations, identify obstacles and barriers to intervention, and develop action steps to intervene when witnessing a potential moment of harm.
Wellness Center Peer Involvement

http://www.dartmouth.edu/~healthed/groups/

The Wellness Center seeks not only to educate and disseminate information to students, but also to welcome student involvement in this process. The Wellness Center offers its own student training programs in the form of Sexual Assault Peer Advocates (SAPA) training, Sexual Health Peer Programming (Sexperts) training, and Wellness Peer Supporters (Thriving Together) training. The Wellness Center also advises various other groups that contribute to campus safety and outreach, such as Dartmouth on Purpose, DBI Leadership Training, Green Team, and Movement Against Violence.

**Dartmouth on Purpose (DOP):** A student group that aims to help every individual in our community thrive through supporting self-reflection and intentional action. DOP seeks to create a space, community, and culture that supports doing things “on Purpose,” en route to the success each individual seeks, acknowledging that ‘success’ does not mean the same thing to everybody.

**Dartmouth Bystander Initiative (DBI) Leadership Training:** Provides an opportunity for students to articulate their core values, take proactive steps to create a safe community, recognize potentially harmful situations, identify obstacles/barriers to intervention, and develop actionable steps to intervene when witnessing a harmful situation.

**Green Team:** Green team members are paid to be proactive bystanders at parties and social events to reduce harms associated with high-risk drinking on our campus.

**Movement Against Violence (MAV):** A student-run organization that seeks to educate peers on sexual violence prevention at Dartmouth by facilitating discussions that challenge certain accepted norms on our campus.

**Sexual Assault Peer Advocates (SAPA):** SAPAs serve as a resource for students who have been confronted with issues of sexual assault stalking and relationship violence. These students work with victim/survivors, secondary survivors (e.g., UGAs, friends, family, or partners) and help to educate the Dartmouth community about sexual assault and intimate partner violence.

**Sexual Health Peer Advisors (Sexperts):** Serve as educational peer advisors and provide one-on-one direct service for students who wish to speak to a peer on an individual basis. They also respond to requests for peer education around issues of healthy relationships, pleasure-based sexuality, STIs and contraception.

**Thriving Together: Wellness Peer Supporters:** Students will act as positive change agents in their social spheres by supporting others to engage in various wellness-enhancing activities and behaviors. Motivational Interviewing is a core component and will equip students to engage peers in one-on-one discussions that facilitate self-exploration and increase motivation and commitment to making positive changes. Students can arrange appointments with a Wellness Peer or come to drop in hours offered in The Wellness Center.

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**Our Promise To You**

The Dartmouth College Health Service, located within Dick’s House, provides a patient centered medical home to all Dartmouth students. Our staff is committed to providing inclusive, culturally sensitive, quality health care to our diverse population.

The Health Service strives to support the personal wellness of our community which provides an essential foundation for both academic and lifelong success.
Stall Street Journals

http://www.dartmouth.edu/~healthed/

Published by The Wellness Center, the Stall Street Journals are published once a month throughout the year, and are located in bathroom stalls around campus. The program’s goals are:

1) To provide relevant health education information
2) To encourage positive behavior change
3) To promote health related activities and opportunities within the Dartmouth Community
Each student has a medical health record at the Health Service beginning with the required immunization record and personal health history information submitted on-line.* This health information is an important element in the care and treatment you receive during your years at Dartmouth.

We believe timely access to information, such as laboratory results, x-ray reports and office notes, improves the quality of your care. We have an agreement with Dartmouth Hitchcock Medical Center (DHMC) to access the medical information of shared patients through an electronic record system. This access requires your electronic consent on the DHMC Institutional Affiliate Information System (IAIS) access form.*

Notice of Privacy Practices – Our Notice of Privacy Practices explains how we use and disclose your personal health information which is protected by state and federal privacy laws. The Notice also explains your rights to your personal health information/medical record. Your electronic acknowledgement of this Notice is required.* View a copy at: http://www.dartmouth.edu/~health/resources/incoming/index.html or contact The Health service for a printed copy.

Immunization Records – All new students are required to provide the Health Service with specific documentation proving immunities to various diseases and screening for Tuberculosis.* Remember to collect a copy of your immunization record before you Graduate.

Release (copies) of your Medical Record – The Health Service requires you to complete the Authorization For Use Or Disclosure Of Protected Health Information prior to releasing your personal health information to anyone including other campus departments, your family and other health care providers unless otherwise permitted by law or for the specific reasons outlined in the Notice of Privacy Practices. View or download a copy at: http://www.dartmouth.edu/~health/docs/dartmouth_college_health_service_roi.pdf.

Retention – Medical Records are retained by the Health Service for ten (10) years following graduation or withdrawal from Dartmouth.

* All students are required to complete several forms prior to matriculation. For instructions and a check list for completing both paper and on-line forms please visit: http://www.dartmouth.edu/~health/resources/incoming/.
Your Rights and Responsibilities

It is the policy of the Dartmouth College Health Service to serve you without regard to race, color, religion, sex, age, sexual orientation, gender identity or expression, national origin, disability, military or veteran status. As a recipient of health services, you have the following rights and responsibilities.

You Have The Right to be treated with consideration and respect, to be informed about your health status and care, to participate in decisions that affect your well being, to know the name and function of the personnel involved, to seek professional opinions from other sources, to refuse any recommended services and to receive clear explanations for charges billed to your account.

You Have The Responsibility to provide an accurate health history, to communicate your concerns openly, to initiate questions when you do not understand, to comply with safety regulations, to be considerate of staff and fellow patients and respectful of their rights, to keep appointments or provide sufficient notice so the time can be made available to others and to be prompt with payments and the submission of insurance claims.

Your Thoughts And Concerns

The Health Service staff want to provide quality care that is responsive to your needs. We value your observations about your experience at the Health Service and encourage you to discuss any concerns with your provider.

We welcome your input in our Suggestion Box (located in the Reception area), via our web page under “feedback,” or by contacting the Director of the Health Service at (603) 646 - 9423.

Confidentiality Policy

The Dartmouth College Health Service maintains a strict policy of confidentiality to safeguard the privacy of your health information. We will not use or disclose a patient’s health information without the patient’s consent except as described in our Notice of Privacy Practices. Our careful observance of confidentiality promotes good communication between staff and patients. Confidentiality is an essential component of quality health care.

Should you have questions about the Confidentiality policy, or the procedures we follow to obtain permission before releasing your information, please contact the Medical Records Office at (603) 646-9405. Copies of the Notice of Privacy Practices are available at the Reception Desk.
Eligibility For Care At Dick’s House

All Dartmouth students who are classified as active in the Student Information System (Banner), including those not taking classes or who are on a leave-term, are eligible for Health Services at Dick’s House. These students must comply with the College’s health insurance and pre-matriculation medical requirements.

When Eligibility Begins

For new students whose first term at Dartmouth is Fall term, eligibility to receive services at Dick’s House begins on August 1.

For new students whose first term at Dartmouth is Winter, Spring or Summer terms, eligibility begins the day before the first day of classes.

*Example: if your first term at Dartmouth is Winter term, you become eligible for Dick’s House services the day before you begin classes for Winter term.

Students who are required to be on campus as part of a College sponsored program, regardless of the time of year, are eligible for care at the Health Service.

When Eligibility Ends

Eligibility for students who have graduated will terminate on the first day of classes of the term following your graduation date. Eligibility also ceases when enrollment at Dartmouth College is terminated by withdrawal or separation.

*Example: If you graduate Spring term your eligibility to receive services at Dick’s House ends on the first day of Summer term.

Dependent Eligibility

Spouses and Domestic Partners of all Health Service eligible students qualify for a program of selected Primary Care services through enrollment in the Dartmouth Student Group Health Plan (DSGHP) Dependent Plan* or by enrolling into the Student Spouse and Domestic Partner Primary Care Program. **A Domestic Partner is defined by Dartmouth as a same gender partner and requires completion of a Dartmouth College Affidavit of Domestic Partnership.

The Health Service does not provide services for dependent children.

* Spouses enrolled into the DSGHP dependent plan are subject to dependent health access fees.

** Dependents enrolling into the Spouse and Domestic Partner Primary Care Program must meet the same insurance requirements as students and pay the associated fee.
Patient Accounts / Billing Information
(603) 646 - 9439

Fall, Winter and Spring Terms
Monday - Friday
8:00 AM - 4:30 PM

Summer Term and Breaks
Monday - Friday
8:00 AM - 4:00 PM

http://www.dartmouth.edu/~health/services/patient-accts.html

Dartmouth College Health Service (Dick’s House) programs are funded primarily through tuition and the Health Access Fee which is applicable to all undergraduate, graduate and professional students, and is paid each term. Students who are not charged the Health Access Fee will be charged an established fee for each office visit and any lab or x-rays done.

Many, but not all, services at Dick’s House are provided without additional cost to the student. A complete listing of billable services and the associated fee is available on-line at the website listed above. Fees are subject to change without notice.

Students who are on a leave-term or not enrolled in classes, but who are classified as active in the College Information System (Banner), may enroll into the Health Service Eligibility Program for a non-refundable fee. Students enrolled in the Health Service Eligibility Program are subject to the same fee for service schedules as full-time registered students. Visit the Patient Accounts / Billing Information Office to complete the required enrollment forms prior to making an appointment.

Dependents: Spouses and Domestic Partners who are enrolled in either the Dartmouth Student Group Health Dependent Plan or the Health Service Spouse and Domestic Partner Primary Care Program are subject to the same fee for service schedules as full-time registered students. Dependent charges will be posted to the student’s tuition account if not paid at the time of the service.

Payment: Payment for billable services can be made with cash, check, credit card or posted to the student’s tuition account. Charges posted to the student’s tuition account do not state the service or treatment provided as that information is confidential and cannot be released without the patient’s written permission.

We are unable to submit claims to insurance companies; however, upon written request of the patient, an itemized statement will be provided which may be submitted to his/her health plan for reimbursement -- please send a request to Dicks.House.Patient.Accounts@Dartmouth.edu.

Pharmacy Charges: For Dick’s House Pharmacy and vending pharmacy questions please contact the Pharmacy directly by phone at (603) 646-9456, or by e-mail to Dicks.House.Pharmacy@Dartmouth.edu.
Dartmouth College Health Service Staff

Mark Reed, MD
Health Service Director

Sandee Robinson
Administrative Assistant to the Director

Administrative Affairs: David Leenders, Associate Director for Administration; Diana Kiefer, BA, Finance Manager; Shawn Dohnr; Carlene Eitapence; Debra Fisk; Pete Smith

Athletic/Sports Medicine & Athletic Trainers: Charles Carr, MD, Director; Jeff Frechette, MSEd, ATC, Associate Director of Sports Medicine / Head Athletic Trainer; Michael Derosier, MSEd, ATC, Associate Head Athletic Trainer; Bethanie Brann, MS, ATC; Meredith Cockerell, MS, ATC; Caleb Crowell, MS, ATC; Yuriko Fujioka, MS, ATC; Chad Johnson, MS, ATC; Kristine Karlson, MD; Ben Schuler MS, ATC; Nicole Scremin, MS, ATC; Jean Troiano, MS, ATC; Peter Tryon, MA, ATC; Tracy Purcell, MS, ATC, Office Manager

Clinic Appointments: Kathy Landgraf; Dominique Walton

Counseling & Human Development: Heather Earle, PhD, Director; Bryant Ford, PhD, Associate Director; Sarah Chung, PsyD; Robert Dickey, PsyD; Claudette Peck, LCMHC, RD, LD; Mark Hiatt, PhD; Nicole Hill, PsyD; Da-Shih Hu, MD; Todd Lindsley, PhD; Hilary Lynch, LICSW; Arlene Velez-Galan, PhD; KC Wright, MS, RD, LD; Jill Servant, AS, BS, Office Manager; Angela Borger

Dartmouth Student Group Health Plan: Ginger Farewell Lawrence, Office Manager; Brenda Wilson; Michelle Murray; Serena Tucker

The Wellness Center: Caitlin Barthelmes, MPH; Brian Bowden, MEd; Benjamin Bradley, MSW; Amanda Childress, M.Ed; Mary Nyhan, MPH; Maria Sperduto, BA; Carissa Dowd, Office Manager

Medical Records & Reception: Diane Epstein, Supervisor; Andrea Greenwood; Jean Wakefield; Cassandra Talbert

Nursing: Lauri Gallimore, RN, Director; Mary Barr, RN; Marge Brennan, RN; Tamara Carluccio, RN; Hillary Deguire, RN; Adrienne Domenicucci, RN; Paulette Dunbar, RN; Trista Farrington, RN; Kimberly Galbreath, RN; Mary Guay, RN; Pam Hanan, RN; Will Hill, RN; Lee Ann Jacobi, RN; Marilyn Kaull, RN; Genevieve Lauria, RN; Jane Marx, RN; Barbara Pachner, RN; Lisa Paquette, RN; Amy Villaluz, RN; Sallie Yurkosky, RN

Patient Accounts: Ginger Farewell Lawrence; Brenda Wilson; Michelle Murray; Serena Tucker

Pharmacy: Natalie Godbout, PharmD, Manager; Philip Thomas, RPh; Jeannine Baribeau; Dominique Walton

Primary Care: Ann Bracken, MD, PhD, Director; Jinny Brack, MD; Jack Turco, MD; Claudia Zegans, MD; Holly Cathcart, PA-C; Maureen Cullen, APRN; Elizabeth Larsen, PA-C; Betsy Morse, APRN; Sean O’Brien, PA-C; Suzanne Stebenne, APRN; Maggie Welch, PA-C; Lisa Janowski, CMA; Suzi Wilds, MA; Pam Mobilia BS, Office Manager

X-Ray: Todd Arbogast, RT