

Flypaper for Questions

Using Twitter to Find Questions and Reach Non- Users

Andy Burkhardt
Emerging Technologies Librarian
Champlain College

Did you check with @[champlib](#) for info?
RT @[TalKeaton](#) Anyone know the
proper way to cite a blog in a research
paper?

6:29 PM Feb 8th from PeopleBrowser



[ejyoung67](#)
Elaine Young

Advanced Search

Use this form to automatically construct your query. (Alternatively, you can type [search operators](#) directly into the search box.)

Find tweets based on...

Search

Words

All of these words	<input type="text"/>
This exact phrase	<input type="text"/>
Any of these words	<input type="text"/>
None of these words	<input type="text"/>
This hashtag	<input type="text"/>
Written in	<input type="text" value="Any Language"/> (persistent)

People

From this person	<input type="text"/>
To this person	<input type="text"/>
Referencing this person	<input type="text"/>

Places

Near this place	<input type="text"/>
Within this distance	<input type="text" value="15"/> <input checked="" type="radio"/> miles <input type="radio"/> kilometers

Dates

Since this date	<input type="text"/> 
Until this date	<input type="text"/> 

Attitudes

With positive attitude :) <input type="checkbox"/>
With negative attitude :(<input type="checkbox"/>
Asking a question ? <input type="checkbox"/>

Other

Containing links <input type="checkbox"/>
Include retweets <input type="checkbox"/>
Results per page <input type="text" value="15"/> (persistent)

Search

Advanced Search

Use this form to automatically construct your query. (Alternatively, you can type [search operators](#) directly into the search box.)

Find tweets based on...

Search

Words

All of these words	<input type="text" value="need"/>
This exact phrase	<input type="text"/>
Any of these words	<input type="text" value="book article help"/>
None of these words	<input type="text"/>
This hashtag	<input type="text"/>
Written in	<input type="text" value="Any Language"/> (persistent)

People

From this person	<input type="text"/>
To this person	<input type="text"/>
Referencing this person	<input type="text"/>

Places

Near this place	<input type="text" value="05401"/>
Within this distance	<input type="text" value="10"/> <input checked="" type="radio"/> miles <input type="radio"/> kilometers

Dates

Since this date	<input type="text"/> 
Until this date	<input type="text"/> 

Attitudes

With positive attitude :) <input type="checkbox"/>
With negative attitude :(<input type="checkbox"/>
Asking a question ? <input type="checkbox"/>

Other

Containing links <input type="checkbox"/>
Include retweets <input type="checkbox"/>
Results per page <input type="text" value="15"/> (persistent)

Search

- **library near:05401 within:10mi**
- **cite near:05401 within:10mi**
- **citation near:05401 within:10mi**
- **study near:05401 within:10mi**
- **research near:05401 within:10mi**
- **paper near:05401 within:10mi**
- **mic near:05401 within:10mi**



Results for **need book OR article OR help near:05401** within:10mi

0.40 seconds

[Feed for this query](#)

[Tweet these results](#)



btvarthop: RT [@handyslunch](#): if you **need help** finding us during the [@btvarthop](#) here's a map to guide you <http://bit.ly/aVMo3Y> (expand) [#btv](#)

74 Maple st Burlington, vt

about 1 hour ago via *TweetDeck* · [Reply](#) · [View Tweet](#)



vcastro: Burgers at night? RT [@handyslunch](#): if you **need help** finding us during the [@btvarthop](#) here's a map to guide you <http://bit.ly/aVMo3Y> (expand) [#btv](#)

Burlington, VT

about 13 hours ago via *HootSuite* · [Reply](#) · [View Tweet](#)



handyslunch: if you **need help** finding us during the [@btvarthop](#) here's a map to guide you <http://bit.ly/aVMo3Y> (expand) [#btv](#)

74 Maple st Burlington, vt

about 14 hours ago via *TweetDeck* · [Reply](#) · [View Tweet](#)

Show tweets near:



Within: miles

Show tweets written in:

Trending topics:

[#weloveyouss501](#)



All items

Search

+ Add a subscription

All items (556)

People you follow (100)

Explore

Subscriptions

- Champlain Library (41)
 - champlain college - T... (11)
 - "capdem" near:05401 w...
 - capitalism democracy ...
 - need book OR article... (6)
 - study near:05401 with... (8)
 - library near:05401 wi... (2)
 - "mic" near:05401 with...
 - paper near:"Burlingto... (8)
 - research near:"Burlin... (6)
 - citation near:05401 w...
 - cite near:"Burlington...
 - Check It Out
 - Flickr
- Blogs (21)
 - The Candied Muse
 - Tbird tweets

champlain college - Twitter Search »

Show: Expanded - Li

Show: 11 new items - all items [show detail](#)

- ☆ I'm at Champlain College (163 S. Willard Street, Maple Street, Burlington). 8:13 AM
- ☆ Shocked that this wasn't created yet #campchamp #champigda 8:13 AM
- ☆ @sweetpotatoes My sister goes to Champlain College in Burlington, VT Sep 9, 2010
- ☆ RT @smeasevt: Champlain College's Rob Williams outstanding in his field Sep 9, 2010
- ☆ Liaison International Sponsors Champlain College EMC Students Sep 9, 2010
- ☆ I'm at champlain college spinner bus (25 winooski falls way, maple st., Sep 9, 2010
- ☆ Working for #campchamp #abroad (@ Champlain College w/ @ejyoung67) Sep 9, 2010
- ☆ Working in Acquisitions until class! (@ Champlain College Library (Miller Sep 9, 2010
- ☆ I'm at Champlain College (163 S. Willard Street, Maple Street, Burlington). Sep 9, 2010
- ☆ I'm at Champlain College - Skiff Hall (163 South Willard St., at Main St., Sep 9, 2010
- ☆ #postpsat email: "Notes and Musings from Champlain College". WHAT IS Sep 8, 2010
- ☆ Champlain College's Rob Williams outstanding in his field with yaks - Sep 8, 2010
- ☆ Cool site with deals for college students. Deals are tailored to #campchamp: Sep 8, 2010
- ☆ I'm at Champlain College - Skiff Hall (163 South Willard St., at Main St., Sep 8, 2010
- ☆ Waiting on the bus .. Late to work .. (@ champlain college spinner bus) Sep 8, 2010
- ☆ First day of work study for Champlain Abroad (@ Champlain college Perry Hall) Sep 8, 2010

getting so much work done on my
Capitalism paper!



9:08 PM Apr 10th via web

 Reply  Retweet



allysonggg

Allyson Locke



Coming up on hour six of this research paper. Vision begins to fade to black. Caffeine crystallizes in bloodstream. Halp.

11:58 PM Apr 6th via TweetDeck

 Reply  Retweet



Jyakku

Jack Donovan

just wrote a 3000+ word paper on
Valkyria Chronicles for Game History,
definitely my favorite paper ever
[#campchamp](#) [#champech](#)



2:10 AM Sep 22nd via sobees

[Reply](#) [Retweet](#)



[brettchalupa](#)
Brett Chalupa

[@brettchalupa](#) that's awesome when
you can write on a topic you actually
enjoy. Makes it so much easier, no?



9:35 AM Sep 22nd via web in reply to brettchalupa

[Delete](#)



[champlib](#)
Champlain Library

[@champlib](#) definitely a lot easier! It
doesn't feel like pulling teeth and I am
happy with the outcome too!



12:48 PM Sep 22nd via sobees in reply to champlib

[Reply](#) [Retweet](#)



[brettchalupa](#)
Brett Chalupa

Have to write a paper on the impact religion has on software engineering. Its going to be 100% high quality bs. ☆

5:04 PM Feb 18th via web

↩ Reply ↻ Retweet



Conner_Man

Conner Wingard

@Conner_Man your paper doesn't have to be ALL bs. :) <http://bit.ly/deozw8> (article) <http://bit.ly/cGZnVZ> (book) ☆

9:10 AM Feb 19th via web in reply to Conner_Man

🗑 Delete



champlib

Champlain Library

@champlib Wow, thanks for the help. I was joking about it all being bs, I have some good stuff in there, with MLA cited sources. :) ☆

10:10 AM Feb 19th via web in reply to champlib

↩ Reply ↻ Retweet



Conner_Man

Conner Wingard

@Conner_Man Not a prob. I figured you were joking, but you probably need at least a little bs. It sounds like an interesting but hard topic. ☆

10:29 AM Feb 19th via TweetDeck in reply to Conner_Man

🗑 Delete



champlib

Champlain Library

“In the near future we will no longer search for products and services. They will find us via social media.”

-Erik Qualman
author of *Socialnomics*

Andy Burkhardt

<http://andyburkhardt.com>

<http://twitter.com/vonburkhardt>

andrew.burkhardt@gmail.com

For slides and more information on Twitter Search Alerts

<http://www.slideshare.net/vonburkhardt>

<http://andyburkhardt.com/2010/02/12/ambient-awareness-in-twitter-for-reference/>

<http://andyburkhardt.com/2010/04/18/library-services-finding-users-via-social-media/>



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- Social Media Revolution, Erik Qualman <http://www.youtube.com/watch?v=sIFYPQjYhv8>
- Flypaper photo by °Florian <http://www.flickr.com/photos/fboyd/4823425841/>