Using Jing...

to add Swing
Solutions are realized when the problem can be visualized.
Evaluating CamStudio and Wink Screen Capture Programs for Library Instruction
Ted Gentle, Reference and Instruction Librarian
Emporia State University, Emporia, KS

Using Jing to Turn your IM or Chat Reference into a Multimedia Educational Experience
William Breitbach, Librarian
California State University, Fullerton, CA

http://www.nwmissouri.edu/library/brickandclick/sessions.htm
What you will need...

http://www.jingproject.com/

- Microphone headset with USB port attachment (Example shown here is the Logitech ClearChat model)
- Very little technical computer knowledge
Use as Tutorials...

http://library.uvm.edu/dana/help/tutorials.php
Some "How To" Examples

CONNECT FROM OFF CAMPUS
http://screencast.com/t/6RIKekhaj

SEARCH OPTIONS
http://screencast.com/t/sqnMKpEJ

LOOK UP A BOOK
http://screencast.com/t/oeJisS2rM1

FIND A JOURNAL (PHYSICAL VERSION)
http://screencast.com/t/DJDr4OhV

FIND A JOURNAL (E-RESOURCE)
http://screencast.com/t/Fzsvrltst

FINDING AN ARTICLE WHEN HAVING ONLY THE CITATION
http://screencast.com/t/yHmBmXJK
Exhibit A:

Message to Donna regarding the comparative differences and inconsistencies between the three search engine pull-down menus. (After watching, imagine attempting to explain this in an email!)

http://screencast.com/t/UkyihADaAZY

http://screencast.com/t/RgvYLSHPl

http://screencast.com/t/IkNQq3Jhz
Exhibit B: (an ongoing dialogue with E-journal troubleshooting team)

“Colin,
Our current JAMA subscription only provides access to full text content from 1998 to present. We would have to pay an additional fee to access the earlier issues you referenced.”

“This can't be accurate. I just uploaded an article from 1972 while helping a patron on-line and she was able to access it from her computer also without a problem.”

“Then please send me a PDF of the earliest article you are able to access, as well as a screenshot of what JAMA's homepage looks like on your computer (be sure to include the top portion that displays account information)... I personally cannot access anything prior to 1998...”

http://screencast.com/t/bdJEL4WR
Exhibit C:

http://screencast.com/t/TarmWM43

Question I had for Technical Services. ( IMAGE capture function used )
Exhibit D:

http://screencast.com/t/ue8tWwdAQa

This scenario involved a doctor who wanted to logon. He needed to activate his net I.D. however he was pressed for time so I logged him on and sent a visual tutorial to his email.

(Imagine the time it would take to write an email description of this!)
Shall We Dance ?..