



# Dartmouth College Affinity Program Partner Overview

**Program Launch Date: June 29, 2009**

FairPoint Communications' Affinity program allows employers to offer an employee benefit at no cost to their employers. Participation requirements are minimal and the benefits are outstanding.

## Employee Benefit

Dartmouth College employees receive a 15% monthly savings on the FairPoint High-Speed Internet service in their home. The savings are available on most of our High Speed Internet service plans; savings could be as much as \$14.25 per month. FairPoint voice service and a one year agreement are required. The enrollment process is simple:

1. From their "@dartmouth.edu" email, the employee sends a request to FairPoint at affinity\_dartmouth@fairpoint.com and provides some basic information.
2. FairPoint will verify service is available at the home address and will then call the employee to set up service.

If the employee is a new FairPoint Internet subscriber, they will be able to take advantage of the current promotion as well. If the current promotion is selected, the Affinity program pricing will begin once the promotional period, including the commitment period, is completed.

## About FairPoint Residential High Speed Internet

With FairPoint High-Speed Internet, you get an Internet connection that's always on and always fast. That's because our high-speed Internet gives you a dedicated connection that's doesn't slow down when your neighbors go online. So you can easily share email, photos and videos anytime you want—even while talking on the phone.

<b>Dartmouth Affinity Program Pricing</b> (One year agreement required)			
<b>Service</b>	<b>Internet Speeds</b>	<b>Price/Month</b>	<b>Shipping and Activation Charge</b>
High Speed Internet	Up to 3M/768K Up to 7M/768K	\$28.89 \$33.99	\$9.99
FairPoint FAST  2 year agreement pricing is also available.	up to 5M/2M up to 15M/2M up to 15M/15M up to 30M/15M	\$36.54 \$45.04 \$55.24 \$80.74	\$29.99

*To learn more about these service plans visit [www.fairpoint.com](http://www.fairpoint.com). Not all services available in all areas. Service availability, speed and uninterrupted service is not guaranteed. Minimum systems requirements apply. Additional charges and taxes may apply. Early termination fee applies. Other terms and conditions apply. Services subject to change.*

## Employer Responsibilities

FairPoint will provide an electronic copy of the Affinity Program Employee Overview.

1. Distribute the Overview to your employees.
2. Participate in the audit process 60 days following the program launch. Following this initial audit, an audit will be conducted bi-annually to ensure that only qualified employees receive the Dartmouth College affinity discount.



# Dartmouth College Affinity Program Employee Overview

**Program Launch Date: June 29, 2009**

As a participant in the Dartmouth Affinity Program, you'll save 15% on the price of your High-Speed Internet Service at your home! For those who already subscribe to FairPoint HSI or FAST service, the Affinity discount can be applied to your bill immediately.

If you're a new FairPoint Internet subscriber, you may want to take advantage of the current Internet promotion as well. If the current promotion is selected, the Affinity program pricing will begin once the promotional period, including the commitment period, is completed.

## To Enroll in the Affinity Program

From your @dartmouth.edu email address send an email request to: [affinity\\_dartmouth@fairpoint.com](mailto:affinity_dartmouth@fairpoint.com) and include:

1. Program Code: Dartmouth
2. Your Name (first and last)
3. Home Address (including street, city and state)
4. Daytime Phone Number and Home Phone Number

That's it! After receiving your email we will verify that service is available at your home address and then call you to set up your account. The Affinity discount is available on most of our high speed Internet service plans. FairPoint voice service and a one year agreement is required.

If you have any problems setting up your Dartmouth Affinity account, our marketing team will help you get back on track. Call Karen Williams 716-326-1358 (8:00am – 1:00pm) or Tanner Markus 509-933-7433 (1:00pm-6:00pm).

## About FairPoint Residential High Speed Internet

Quickly download music files, easily upload your favorite photos and have the ability to wirelessly network your entire home.

Dartmouth Affinity Program Pricing (One year agreement required)			
Service	Internet Speeds	Price/Month	Shipping and Activation Charge
High Speed Internet	Up to 3M/768K	\$28.89	\$9.99
	Up to 7M/768K	\$33.99	
FairPoint FAST  2 year agreement pricing is also available.	up to 5M/2M	\$36.54	\$29.99
	up to 15M/2M	\$45.04	
	up to 15M/15M	\$55.24	
	up to 30M/15M	\$80.74	

*To learn more about these service plans visit [www.fairpoint.com](http://www.fairpoint.com). Not all services available in all areas. Service availability, speed and uninterrupted service is not guaranteed. Minimum systems requirements apply. Additional charges and taxes may apply. Early termination fee applies. Other terms and conditions apply. Services subject to change.*

## Contact Us

Once your service is in place contact us at the toll-free numbers below go to [www.fairpoint.com](http://www.fairpoint.com).

### Billing & Customer Support

Monday – Friday  
8:00am – 6:00pm EST  
1.866.984.2001

### Internet and Email Technical

**Support**  
24 hours a day, 7 days a week  
1.800.240.5019

### Telephone Repair

24 hours a day, 7 days a week  
1.866.984.1611